

本署檔號    **Our Ref.**    : DH HQTF No. 2/2021  
來函檔號    **Your Ref**    :  
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Dr Simon Wang  
Lecturer in English Language Centre  
Hong Kong Baptist University  
Kowloon Tong, Hong Kong

30 March 2021

Dear Dr Wang,

**Code on Access to Information**  
**Re : DH HQTF No. 2/2021**

Thank you for your application dated 10 March 2021 seeking access to information relating to quarantine at designated hotels.

Please note our reply as follows:

With effect from 25 December, 2020, the requirements under Cap. 599C and Cap. 599E have been tightened so that all persons arriving at Hong Kong (either via the airport or land boundary control points) who have stayed in places outside China on the day of arrival at Hong Kong or during the 21 days before that day have to undergo compulsory quarantine for 21 days in designated quarantine hotels.

Confinee must observe the requirements of the Quarantine Order (QO) and stay inside the hotel room. Leaving the room and visitation without prior authorisation is not allowed. Leaving designated rooms will be regarded as a breach of the QO and constitutes a criminal offence. Offenders are subject to a maximum imprisonment for six months and fine of \$25,000.

As standard practice, upon check-in at the designated hotels, hotel staff will hand over to guests a warning notice (in 8 languages) alerting the guests that they must stay inside the assigned hotel rooms during the quarantine period. The same notice is also displayed on the door inside each hotel room. Persons violating the QO will be moved from the quarantine hotel to a Quarantine Centre.



衛生防護中心乃衛生署  
轄下執行疾病預防  
及控制的專業架構  
The Centre for Health  
Protection is a  
professional arm of the  
Department of Health for  
disease prevention and  
control

Under prevailing practice, for any child under age 18 to be quarantined in a Quarantine Centre (QC), the Department of Health (DH) upon request would in general allow one parent or an assigned adult to accompany the child in the QC as a caretaker. The caretaker and the child would remain in the same room until the quarantine period ends.

The Centre for Health Protection, DH has set up dedicated 24-hour telephone hotlines to provide support for confinees returning from China and places outside China respectively. For enquiries or assistance, confinees can call the hotline with numbers stated on the QO. On the other hand, for enquiries and complaints, confinees or the public may send email to DH at [enquiries@dh.gov.hk](mailto:enquiries@dh.gov.hk). For other means of contact, one may also visit DH website at [https://www.dh.gov.hk/english/contactus/contactus\\_enq.html](https://www.dh.gov.hk/english/contactus/contactus_enq.html).

Lastly, you may wish to note that the Secretary for the Civil Service has written to SCMP on the case that you have mentioned.

If we can be of any assistance in the provision of other information in the future, please do not hesitate to contact us again.

Yours sincerely,



(Ms Wing LAU)  
for Director of Health