

-----Original Message-----

From: David Wilson <foi+request-1363-f1091c4d@accessinfo.hk>

Sent: Friday, May 19, 2023 11:31 AM

To: LWB ENQ/LWB <enquiry@lwb.gov.hk>

Subject: Freedom of Information request - Information on Foreign Domestic Helpers (FDHs) policies undertaken by the HKSAR government since 2018

Dear Labour and Welfare Bureau,

I would like to receive some information on the policy steps taken to improve the lives of both FDHs and their employers since 2018. If these questions cannot be answered within the Labour and Welfare Bureau, I would like to ask you if they can be transferred to the right organization.

1. What specific steps have been taken to increase the minimum wage for Foreign Domestic Helpers (FDHs)? Are there any plans to further raise the minimum wage in the future?
2. How does the government monitor the implementation of the standard contract and address any potential violations by employers? Are there any plans to strengthen enforcement measures?
3. How has the government ensured that employers comply with the obligation to provide FDHs with a mandatory weekly rest day? Are there any penalties for non-compliance?
4. How does the government address the issue of job hopping among Foreign Domestic Helpers (FDHs)? Are there any measures in place to discourage frequent job changes and promote job stability for FDHs?
5. What kind of training programs are provided to FDHs before they start working? Are there any specific training requirements or certifications that employers must provide to ensure that FDHs are adequately prepared for their roles?
6. Are there any initiatives or programs in place to provide continuous training and skills development for FDHs during their employment? How does the government support their professional growth and career advancement opportunities?
8. How effective have the measures implemented by the government been in identifying and supporting trafficked individuals? What steps are being taken to improve the identification process and support services for trafficking victims?
9. How does the government address the concerns that some FDHs may be too afraid to approach government officials? Are there any confidential reporting mechanisms in place?
10. What specific efforts have been made to educate FDHs about their rights? Are there any plans to expand or improve the existing information sessions, workshops, and training programs?
11. How widely available is the comprehensive handbook developed for FDHs? What measures are being taken to ensure that FDHs have access to this information and are aware of their rights?
12. Besides the mentioned measures, are there any other relevant policies or initiatives that have been enacted since 2018 with regards to FDHs? Additionally, are there any new initiatives or policies planned for the future to further improve the conditions and well-being of FDHs?

Please note that the responses to these questions will need to be provided individually.

Yours faithfully,
David Wilson

This is a request under the Code of Access to Information facilitated via the accessinfo.hk website.

Please use this email address for all replies to this request:
foi+request-1363-f1091c4d@accessinfo.hk

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-----Original Message-----

From: David Wilson <foi+request-1363-f1091c4d@accessinfo.hk>

Sent: Friday, June 2, 2023 3:03 PM

To: LWB ENQ/LWB <enquiry@lwb.gov.hk>

Subject: Re: Freedom of Information request - Information on Foreign Domestic Helpers (FDHs) policies undertaken by the HKSAR government since 2018

Dear LWB ENQ/LWB,

Thank you for your reply. I hereby consent to transfer the request to the Labour Department for a follow up.

Yours sincerely,

David Wilson

-----Original Message-----

Dear Mr Wilson,

Thank you for your email. Our bureau received your application for Access to Information dated 19 May 2023. The information you requested are under the possession of Labour Department. Please let us know if you consent to transfer the request to Labour Department for follow up.

Best Regards,

Mark CHEN

Access to Information Officer

Labour and Welfare Bureau

Please use this email address for all replies to this request:

foi+request-1363-f1091c4d@accessinfo.hk

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